



NACARA

NORTH AMERICAN COLLECTION AGENCY
REGULATORY ASSOCIATION

Ensuring the Fair and Equitable Administration of Collection Agency Regulation throughout North America

2020 NACARA ANNUAL CONFERENCE & TRAINING EVENT

October 5-7, 2020 Virtual Conference via “Go To Webinar”

AGENDA

Monday, October 5, 2020 – Regulators Only¹ Times are shown in Eastern Time Zone

1:00-1:15	WELCOME & OPENING REMARKS ROCKY EDMONDS (PRESIDENT OF NACARA)
1:15-2:00	FEDERAL TRADE COMMISSION UPDATE TOM CARTER AND ANNE LEJEUNE (FTC)
2:00 -2:15	BREAK
2:15 - 3:30	REGULATOR ROUNDTABLE MODERATED BY KURT JOHNSON MN
3:30 - 4:15	BUSINESS MEETING & NACARA ELECTIONS

Tuesday, October 6, 2020 - Regulators and Industry² Times are shown in Eastern Time Zone

12:30- 1:30	UNCONSCIOUS BIAS BRIT J. SUTTELL, ESQUIRE, BARON & NEWBURGER, PC AND AMANDA LOUGHTON, QUILLING SELANDER

¹ Open to NACARA Members, Regulators, and Regulatory Affiliates only

² Open to NACARA Members, Regulators, Regulatory Affiliates, and Industry

1:30-2:30	CHANGED STRATEGIES/ECONOMIC CHALLENGES DUE TO PANDEMIC LESLIE BENDER AND STEPHANIE EIDELMAN
2:30-2:45	BREAK
2:45-3:45	CONSUMER FINANCIAL PROTECTION BUREAU UPDATE JOHN MCNAMARA
3:45-4:45	HOT INDUSTRY LITIGATION TRENDS MANNY NEWBURGER AND KEVIN CROCKER
Wednesday, October 7th, 2020 – Regulators Only³ Times are shown in Eastern Time Zone	
12:30-1:30	LEXINGTON LAW – CREDIT REPAIR MICHAEL FROST AND ROBBIE MALONE OF MALONE FROST MARTIN PLLC
1:30-2:30	MULTI-STATE EXAMINATION PROCESS AND FUTURE OF SES KYLE THOMAS AND LINDSEY SCHMIDT – CSBS
2:30-2:45	BREAK
2:45- 3:45	DEBT COLLECTION UPDATE ANDY MADDEN, ACA INTERNATIONAL AND DAVID REID, RMAI

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